

Omnivex® Services

Services Offered By Omnivex

Media Services

Omnivex offers media services to help our customers get started and to meet their on-going content needs.

- Real-time news and weather hosted by Omnivex
- Content creation services
- Remote software management

Technical Services

Call on our extensive experience to help with any aspect of your project from design to implementation.

- Project management and consulting
- PC staging
- Technical and user-level training
- Software support and maintenance

Support and Maintenance

Find out about all the benefits associated with the Omnivex Support and Maintenance Program.

- Software maintenance and upgrades
- Technical support

Reduce implementation issues, simplify installation, and maximize the effectiveness of your display system by making use of Omnivex's operations, engineering, support, and creative departments. Omnivex Corporation has extensive experience in the public display industry working with a variety of display devices and most major display manufacturers. Omnivex has assisted many clients in the successful planning, implementation, on-going support, and enhancement of their display networks.

Omnivex Media Services

Live News, Weather, Sports and Market Data

Omnivex has longstanding relationships with many major data vendors and content providers. Live data such as news, weather, and sports information, as well as real-time or delayed financial market data, can be incorporated into your display programming. Omnivex can work with you to determine and source the best solution for your requirements.



- News, weather, sports and business categories
- Headlines, spotlights and full stories
- Various delivery and distribution methods
- Filter by category and or contents
- Multilingual support
- Hosting by Omnivex is available

Content Creation Services

Omnivex's Media Department can supplement your existing creative resources or provide you with an initial program to get you up and running quickly. We can repurpose your existing media assets and tailor them to your public display application. This service is available on an hourly or retainer basis. Our services include:

- Custom animations
- Images
- Logos

Remote Software Management

Free up your own internal resources by outsourcing the management of your display network. The Omnivex Technical Support Group can manage your system using secure remote access. We become an extension of your staff and implement regular content changes under your direction. Our services include:

- Monitoring the status of your display devices
- Network monitoring
- Submission of content changes for your approval
- Managing of multiple types of displays and content at multiple locations



Omnivex Technical Services

Software Installation / PC Staging

The Omnivex technical operations group is available to configure and test your PC hardware.

- Access to Omnivex software and peripheral utilities and drivers
- Installation and configuration of graphics cards and display drivers to OEM specifications
- Installation of video and serial extenders and drivers
- Service performed at client site or Omnivex facility

Remote Diagnostics

Omnivex technicians are available to remotely troubleshoot system problems within your display network using standard secure-access applications.

Software Support and Maintenance

Omnivex technicians are available to assist with questions regarding the operation of your licensed Omnivex products. Keep up to date with the latest releases of Omnivex software and protect your software investment.



Software Customization

The Omnivex software development team is available to incorporate custom modifications into our software or custom interfaces to meet your specific needs.

Omnivex Implementation Services

Consulting

By enlisting Omnivex's resources in the early planning stages, you can take full advantage of our vast industry experience.

- Extensive knowledge of display hardware and systems integration
- Hands-on PC and networking experience
- Proven track record in display project planning and implementation

Training

Ensure you utilize your display investment to its full extent.

- Individual user and product support training
- Customized on-site training
- Tailored classroom training at Omnivex
- Interactive web training

